



# AMERICAN WATER SOLUTIONS

## **Privacy Policy**

**Effective starting: December 1, 2020**

Your privacy is important to us, and so is being transparent in what and how we collect, use, store and share the information about you.

Please take a few minutes to read this policy carefully.

### **Your Information that American Water Solutions, LLC May Collect Online:**

We collect information about you when you submit your user information (such as the name, email address, website and location of a customer) as shown in our contact form and comment form of our specialized products in our Reverse Osmosis Systems and when you call us by phone or when you send us an email directly.

We may also collect information from a customer that inquires about our products and services.

Our website is not designed with the purpose of attracting any person under age 13. We do not knowingly collect or maintain any personal information from children under the age of 13.

### **Cookies and Other Persistent Identifiers**

This website uses persistent identifiers such as cookies and embedded scripts to collect certain information about visitors to our site. This information is stored and analyzed through our Google Analytics and this includes the date and time you visit the site, the pages and the amount of time you spend viewing or using the site, and the number of times you return to our site. This information is used to understand how visitors use our sites and provide better services to you.

To read more information about this, please check our [Cookie Policy](#).

You can still use our website if you have set your browser to reject cookies or tracking identifiers, but it may prevent you from viewing or accessing some of the features of our sites.



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## How American Water Solutions, LLC Uses Your Information

We will use the information you shared for the purpose of replying to your email and responding to your inquiry about our products and services. We may also use such information to provide operational notices. We may also contact you if you expressed interests for our new or upcoming products but only if you agreed to be contacted.

Information collected from you may be used to review usage and operations of our site and address any resulting issues with our site, and enhance your online experience.

We do not share your personal information with other third parties and/or advertisers.

### Other purposes

We may also share your information under the following circumstances:

- We respond to requests from governmental agencies or where required by law (such as by subpoena, investigative demand, court order or regulation).
- We may share information with appropriate persons or governmental authorities, where your communication suggests possible harm to others.

### International Transfers

If you are visiting our site from outside the United States, be aware that your information will be transferred to, and maintained on, computers located within the United States. The collection, use, retention and any other processing of your information will be governed by United States law and further by the specific jurisdictions within the United States where that information is stored, unless otherwise specified. We cater to businesses and consumers in North America and does not market to businesses or individuals in the European Economic Area.



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## Problems or Complaints with our Privacy Policy

If you have any concerns about the way we handle your personal information, please let us know by sending us an email at [contact@american-water.com](mailto:contact@american-water.com) with the subject line “Privacy Concerns”.

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## Cookie Policy

(What cookies are stored) --- currently this is automatically set

Cookie	Name	Purpose
Cookie preference		This cookie is used to remember a user’s choice about cookies on <a href="https://american-water.com/">https://american-water.com/</a> . Where users have previously indicated a preference, that user’s preference will be stored in this cookie.
Universal Analytics (Google with ID = UA-80832081-1)	_ga _gat _gid	These cookies are used to collect information about how visitors use our website. We use the information to compile reports and to help us improve the website. The cookies collect information in an anonymous form, including the number of visitors to the website and blog, what pages they visited and how long they stayed to view the pages.  <a href="#">Read more about Security and Privacy in Universal Analytics here.</a>

## How do I change my cookie settings?

Most web browsers these days let users control their cookie preferences through the browser settings. To find out more about cookies, visit <https://aboutcookies.org/>

To opt out of being tracked by Google Analytics across all websites, visit <https://tools.google.com/dlpage/gaoptout>.